



Teachers' Feedback Form (2019-2020): An Analysis and Action Taken Report

Introduction

The members of the faculty are an asset for any institution. In order to promote a sense of wellbeing among the staff, it is imperative to ensure an intellectually stimulating and cordial work environment in the institution. In this regard, feedback plays a crucial role as it ensures that quality is sustained, and further measures for quality control and improvement may be implemented. The Teachers' Feedback Form was designed for the purpose of collecting feedback from teachers on their teaching experience in the Collège as well as in terms of their interface with the various aspects of the organizational functioning of the College like Administration, Accounts, Library and the Principal's Office.

Structure and Methodology

The questionnaire consisted of 10 questions formulated to understand the teachers' perceptions of the institutional support and facilities available to them with respect to their environment and work culture. The data collection was kept confidential to make the employees comfortable, and to elicit honest and unbiased feedback.

Analysis

- The responses were compiled from teachers across all departments of the College.
- Most of them felt that it was convenient to deal with Principal's Office about issues pertaining to administration and accounts.
- In relation to the infrastructure of the college, the Auditorium and the Seminar Room have been given the best ratings, as it is convenient for conducting events, whereas there is scope for improvement in relation to some other facilities.
- The College Library has been appreciated for its accessibility and the availability of resources.
- More than 70% of the respondents stated that the work environment provided by the college is supportive.
- The clarity of the administrative staff on various rules and guidelines of the University makes it easy for the college staff to have a better understanding of the university rules and regulations.

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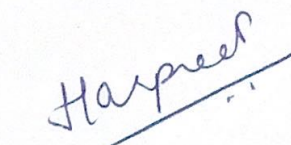
- More than 80% of the faculty members were satisfied by the support offered by the college for departmental activities as well as for their compulsory refresher/orientation courses.
- The College has always kept in mind the needs of the differently-abled staff members for which designated parking space, ramps, required software, Braille signages, etc are provided. This is also reflected positively in the survey.

Action Taken Report

- The College has always focused on curating an environment conducive for academic excellence as well as for the overall well-being of the stakeholders.
- The institution facilitates opportunities for skill upgradation and ability enhancement.
- The College adopts an empathetic and welfare approach, and ensures that norms prescribed by the university and central government are adhered to. Leave is granted as per rules, and none is debarred from it. The process to avail leave is streamlined, smooth and quick.
- The Library resources are upgraded to meet the demands for research, and new material is routinely added to keep pace with the changes in the prescribed University curriculum for undergraduates.

To make the dealing with the Principal's Office efficient and quick, the IQAC ensures quick dissemination of information, and effective internal communication through proper channels.


Prof. Kalpana Bhakuni
Principal (Offg.)


Ms. Harpreet
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Employers' Feedback Form (2019-20): An Analysis and Action Taken Report

Introduction

An Employers' Feedback Form was designed for the purpose of gathering information from campus recruiters and obtaining feedback based on their experiences as an employer to the students of Kamala Nehru College. The questions were centered around understanding student employability skills, group cohesion skills, interpersonal skills, and the relevance of the curriculum for the marketplace.

Structure and Methodology

The questionnaire consisted of 10 questions seeking to understand the employer's perceptions of the students recruited from the institution. The data collection was kept confidential to make the employers comfortable, and to elicit honest and unbiased feedback while filling the survey.

Analysis

- The responses were compiled from campus recruiters of Kamala Nehru College.
- Nearly 93% of the employers were satisfied with the performance of the students and stated that the students of the College were focused and aligned with the goals of their respective organizations.
- Over 85% of the employers stated that the courses being taught to the students were relevant for their current job/occupation.
- Over 90% were satisfied with the students' flexibility in learning new ideas and techniques to meet job requirements.
- More than 90% of the employers were happy with the workplace behavior of the students.
- The group cohesion skills demonstrated by the students were appreciated by all employers who filled up the survey.
- Over 90% of our recruiters stated that the students efficiently managed the work pressure.
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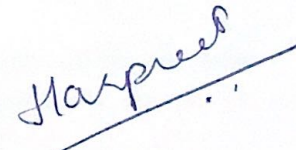
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- More than 85% were sure about recruiting students from Kamala Nehru College in the future as well.

Action Taken Report

- ✓ The IQAC congratulated the Placement Cell of the College for making a meaningful intervention and delivering measurable results.
- ✓ The efforts of the Cell in conducting counselling sessions, workshops, and Internship Fair were lauded by the Committee.
- ✓ The IQAC suggested further scope of expansion in this regard by stressing the need for involving other Societies of the College like Incubation Cell, Civil Services Forum, Consumer Club, among others, in its plan of activities.
- ✓ The IQAC also recommended that the Placement Cell look at the specific job-oriented demands of each discipline/department individually, bearing in mind the fact that placements for the department of Commerce were relatively easier compared to other courses in Humanities.
- ✓ This would help enhance employability skills in a larger proportion of the enrolled students, thus enabling a greater contribution to the marketplace.
- ✓ The IQAC suggested that the Placement Cell of the College be aligned with the Placement Cell of the University, in order to explore greater opportunities for campus internship and placement.
- ✓ The IQAC asked the Cell to consider the possibility of offering skill enhancement programmes in a systematic manner.


Prof. Kalpana Bhakuni
Principal (Offg)


Ms. Harpreet Arora
(Feedback Convenor)



ALUMNAE FEEDBACK FORM (2019-2020): AN ANALYSIS AND ACTION TAKEN REPORT

Introduction

A comprehensive Alumnae Feedback Form was designed for the purpose of collecting feedback from the passed-out students of the College. The questions were based on their views on the curriculum they studied as well as their experiences of college life as students of Kamala Nehru College. The questions were centered around understanding the alumnae's perception of the institution's role in their overall personality development and how the institution equipped and enabled them to face the real-world scenario with confidence.

Structure and Methodology

The questionnaire consisted of 8 objective and 2 subjective questions, and 4 basic questions on individual details like name, course, year of graduation and current occupation. The data collection was not kept anonymous since we share a candid and honest relationship with our students, and the students are aware that they can express themselves freely without any inhibitions.

Analysis

- The responses were collected from alumnae across all courses in order to ensure diversity and multiplicity of responses.
- More than 70% of the total responses were received from the Batch of 2018, 2019 and 2020. These responses hold enormous value as most of the respondents have experienced college in both online and offline mode and thus, are in a position to provide valuable insights.
- More than 85% of the respondents provided details about their career, with most of them pursuing higher education or working as professionals in companies or academia.

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- Nearly 70% of the respondents highlighted the pivotal role of the college in shaping their career, while more than 94% responded positively in rating the college's contribution in empowering them as individuals.
- Nearly 90% of the respondents positively assessed the college's evolution in the recent years and take pride in being known as an alumna of Kamala Nehru College.
- More than 85% of the respondents had a smooth experience in dealing with the college as an ex-student, while over 75% agreed on the pivotal role of alumnae in strengthening the college academically.
- The students further highlighted the highly competent and devoted faculty members, the plethora of opportunities in extra-curricular activities and the focus on women empowerment as the major strengths of the institution.

ACTION TAKEN REPORT

Based on Alumnae Feedback, the IQAC decided to hold Alumnae Meet on a regular basis. The focus was also on making these more meaningful for the stakeholders. The alumnae were engaged in College activities through the Placement Cell and the parent department in its Association activities. The IQAC emphasized the need for better integration of the alumnae into the fabric of the institution.


Prof. Kalpana Bhakuni

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